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| Actor Name | **Manager** |
| Actor Type | Primary |
| Description | Manager can hire and fire employees to the Company. He can view all the records or monthly reports and stock. He also has to check the performances at all times, check inventory. He gives monthly incentives to all the employees according to their performance. |

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| Actor Name | **Inventory Supervisor** |
| Actor Type | Primary |
| Description | This system will also have an inventory supervisor. He will manage inventory in the warehouse and will notify the general manager whenever a new order should be made. He can buy stock from the supplier after the approval of the General Manager. He will provide authorization to the rider after checking the stock from the warehouse. |

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| Actor Name | **Sales Agent** |
| Actor Type | Primary |
| Description | Sales Agent will also have an account of its own. He will keep a track of all the orders of the riders and their information. He will assign a specific area to a specific rider. He can also update the location of riders. He will send out email to the client after the delivery of the product. |

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| Actor Name | **Rider** |
| Actor Type | Primary |
| Description | The Rider has most of the responsibilities in the system. Rider will take order from the shopkeepers and deliver the order afterwards. Rider is able to see the products when creating an order. He can view the history of his delivered orders and can also view pending orders (to be delivered). He will send out email to sale agent about the order placement. He can add and update the client data. |

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| Actor Name | **FBR** |
| Actor Type | Off-Stage Actor |
| Description | FBR collect tax from companies from their earned profits under the tax ordinance law, 2001. It is pertinent for all registered companies to pay tax to work legally across country. |